



John Ball Zoo: Spring Break Camp

Grand Rapids, MI.
(616) 336 - 4302

WHERE:

All campers are to meet their camp instructors on the Private Drive behind the Zoo Administration Building (see map for details). Please park in the main parking lot and escort your child to and from the camp drop-off/pick-up area to ensure their safety and to sign them in/out.

WHEN:

Spring Break Camp sessions meet from 9:00AM – 4:00PM on Monday-Tuesday OR Wednesday-Thursday. Check-in will become available at approximately 8:55AM. A \$10 fee will be charged for any camper picked up later than 4:15.

FOOD:

Campers are required to either bring a lunch from home or purchase a lunch from the zoo during registration or during camp drop off. A light snack and drink will be provided once each day. We can only accommodate food allergies when provided information in advance, so please call (616) 335-4302 if you have specific questions regarding any allergy/food concerns. We recommend providing a nutritious breakfast for your camper before camp begins in the morning.

SPECIAL NEEDS:

Parents/guardians are responsible for informing us as soon as possible of any special needs (medical, dietary, allergy, learning, etc.) your child may have. We cannot accommodate these needs unless we are made aware of them in advance.

BEHAVIOR EXPECTATIONS:

John Ball Zoo is committed to providing a safe, fun learning environment for all campers. Disruptive behavior includes bullying, inappropriate language or actions, and destruction of zoo property. If a child's behavior is disruptive to the program or experience of other campers, instructors will respond with the following steps:

1. Inappropriate behavior will be discussed with the camper. The camper, instructor, and/or camp management will agree on a solution.
2. If inappropriate behaviors continue, camp management will notify the parent/guardian regarding concerns and discuss an appropriate, positive solution.
3. If inappropriate behaviors continue, the camper will be sent home.

If a child's behavior is aggressive or violent (hitting, kicking, biting, or using any object as a weapon) or if the child attempts to run away from the group, the child will be sent home immediately. No refund will be given when a child is sent home for behavioral reasons.

CANCELLATION POLICY:

Refunds (less a \$20 processing fee) for changes or cancellations are ONLY granted if written notification is received 2 weeks prior to the start of class. Anything less will result in the forfeiture of the complete registration fee.

CAMP PACKING LIST (REQUIRED ITEMS):

- Comfortable shoes that cover the entire foot (no sandals or Crocs). For safety, campers that wear inappropriate footwear will be restricted from certain activities, including behind-the-scenes tours.
- Clothes for the weather, which may be hot, cold, or rainy. Please note that clothes may get messy!
- A filled water bottle labeled with a name and a phone number.
- A nutritious lunch. Lunches can be brought from home or purchased from the zoo during registration or during camp drop off.

YOUR CAMPER MAY ALSO WANT TO BRING:

- A backpack or drawstring bag.
- A packable snack. Please avoid peanut or tree nut products.
- Insect repellent and sunscreen. Please note that camp staff cannot apply these items to your campers, so it is recommended to complete application prior to camp.
- If your camper requires regular access to medications, such as an epi pen or an inhaler, the parent/guardian must sign the medication in to camp by completing and submitting a form during camp drop-off.

CAMPERS SHOULD NOT BRING*:

- Money.
- Toys or stuffies from home.
- Diapers or pull-ups. All campers must be toilet trained prior to camp.
- **Please contact zoo staff if your camper requires special accommodations.*

John Ball Zoo: Spring Break Camp Map

When dropping off or picking up your camper, we suggest you park in the northern area of the MAIN PARKING LOT. Vehicles are not permitted on the service drive that runs between the main parking lot and the Administration Building.

The camp drop off / pick up area is located to the north of the ADMINISTRATION BUILDING.

Campers must be escorted to and from the camp drop off / pick up location by their guardian.

In case of late arrivals, guardians may be asked to escort their camper(s) to the location of their camp group. The specific location will be communicated by camp management upon arrival.

Guardians are required to show photo identification, such as a driver's license, to the camp instructor before picking up their camper.

